

# TaNylah Jenkins

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## Education

**Michigan State University**

**August 2022-May 2025**

Bachelor of Arts- Experience Architecture (UX/UI Design)

### Evans Scholar

- Maintains a close relationship with the sponsoring golf course and participants in related activities such as caddying.
- Acts as an ambassador for the Evans Scholarship Foundation, promoting the organization and its mission to support deserving caddies in their pursuit of higher education.

## Work Experience

**Jackson National Life Insurance Company | Lansing, MI**

**January 2024-Present**

*Strategic Support Associate*

- Facilitate beneficiary updates: Streamline the process for customers to update their beneficiaries, ensuring a seamless and user-friendly experience.
- Manage financial transactions: Process client monetary transfers with precision, prioritizing user satisfaction and operational efficiency.

**Evanston Golf Club | Skokie, IL**

**June 2019-August 2023**

*Golf Caddy*

- Enhance golfer experience: Provide attentive service by cleaning golf clubs after each use, ensuring optimal performance and satisfaction.
- Organize equipment efficiently: Maintain meticulous organization of golf clubs, enhancing ease of use and overall user experience.
- Engage with golfers: Foster a positive and enjoyable atmosphere through ongoing, friendly conversation with golfers.

## Projects

**Bakery Bingo!**

**September 2024-October 2024**

Strategically designed an accessible app that allowed the user to play Bingo while learning about different desserts from various countries.

**Big Brother Big Sister**

**June 2024-July 2024**

I prototyped an app that allows prospective parents to easily sign their child(ren) up to be mentored.

### **The Client Project, Taproot Law**

**January 2024-April 2024**

Taproot Law sought advice on making its website more accessible and usable for its clients. I worked with a group of four people. We conducted research and used methods such as ad card sorting to find a solution.

## **Skills**

- Figma/Figjam
- Adobe Illustrator
- Adobe InDesign
- Adobe Photoshop
- Wire-framing
- Prototyping
- User Research
- HTML
- JavaScript

## **Community Engagement**

### **Big Brother Big Sister**

**August 2023-Present**

I am a “Big” who ensures that my “little” grows and becomes a better person. I take my little on play dates, help with homework, provide advice, etc., and make my little feel comfortable and safe. I am a mentor.

### **Lansing Community Outreach**

**October 2024-Present**

Every Saturday, I prepare tables of food for people in need. I neatly organize the tables to ensure a smooth process as the lines get long.